

## **For Immediate Release**

# **Davis New Homes & Developments named a finalist in the 2020 Homeowners' Choice Awards**

(Toronto, ON, July 27, 2020) Davis New Homes & Developments has been named as a finalist in the 2020 Homeowners' Choice Awards, presented by Tarion. These are the only awards that give Ontario's new home buyers the opportunity to have their new home builder recognized for customer service excellence.

The awards recognize excellence in customer service in four builder categories: Small, Medium, Large Volume and High-Rise. Davis New Homes & Developments was recognized in the Small Volume category, having 5-20 possessions per year.

"As an organization dedicated to improving consumer experiences in the home purchasing process, it's important that we periodically recognize excellence from builders who, in the opinion of their homeowners, have provided positive customer service," said Peter Balasubramanian, President and CEO of Tarion. "These awards are based on customer experience and service opinions gathered from homeowners through an independent survey process. As we continually work to modernize our organization to ensure fairness and predictability across the sector, we want to congratulate builders who have contributed to positive experiences for so many Ontarians."

"We are delighted to be recognized by our clients for the quality of the relationships we have created and the quality of the homes we build. We look forward to continuing to work together with our clients and improving our build process," said Alex Barratt, Vice President, Business Development.

The Homeowners' Choice Awards focus exclusively on customer service and are informed by surveys completed by new home buyers and homeowners from across the province. In 2019, Tarion surveyed 45,303 new home buyers and homeowners and asked them about their builder's level of commitment to their customers and performance before, during and after they moved into their new home. More than 8,500 homeowners responded, determining the finalists and recipients of the 2020 Homeowners' Choice Awards.

To qualify for the Awards, builders must have at least five new home possessions during the survey timeframe and a specified number of completed questionnaires must have been received.

For more information and a complete listing of finalists for the 2020 Homeowners' Choice Awards, presented by Tarion, visit [Tarion.com](http://Tarion.com).

## **About Davis New Homes & Developments**

Davis New Homes is a 2nd generation construction company choosing to remain a family-oriented business to ensure "quality first" is the primary objective.

## **About Tarion**

Since 1976, Tarion has been enhancing consumer and industry confidence in the new home buying experience. Tarion is a not-for-profit corporation that administers the province's new home warranty program and backstops the warranty coverage. Over the past 44 years, Ontario's new home warranty program has registered close to two million homes and paid out hundreds of millions of dollars in warranty claims. Our mandate is to serve the public interest by enhancing fairness and building confidence in the new home buying experience, ensuring that one of life's biggest investments is protected.

**For more information, please contact:** Ben Davis, 613-827-8435, [ben@davisnewhomes.ca](mailto:ben@davisnewhomes.ca)